



Video Visits

Same-day appointments
on your phone, tablet or desktop

Same-day appointments for common illnesses like rashes, allergies or infections—all from the comfort of your home

- Available to Sutter Health Plus members with a My Health Online (MHO) account*
- Covered at your primary care physician visit cost share**
- Every day from 8 a.m. to 8 p.m.

Video visit in 3 easy steps



1 Log In

Log in to **MHO** at mho.sutterhealth.org. Video visits are open to members age 18 months and older.



2 Schedule

Select “Make an Appointment”, then “Video Visit” and pick a time. Schedule a child video visit through Proxy Access.



3 Begin Video Visit

At the time of your appointment, log in to MHO. Select your video appointment. Click “Begin Video Visit.”

*Enroll and activate your MHO account by visiting mho.sutterhealth.org.

**Refer to the Sutter Health Plus combined Evidence of Coverage and Disclosure Form and Benefits and Coverage Matrix to determine coverage and costs.

Learn more at sutterhealth.org/video-visits

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